

USG BORAL

WARRANTIES AND LIMITATIONS DRYWALL SUSPENSION GRID

USG BORAL BUILDING PRODUCTS NZ (“USG BORAL”) DRYWALL GRID SUSPENSION SYSTEM AS INSTALLED IN THE BUILDING NOMINATED OVERLEAF, CARRIES A 15 YEAR WARRANTY FROM DATE OF INSTALLATION (“WARRANTY PERIOD”).

LIMITED WARRANTY

This Warranty covers any of the Drywall Grid Suspension System steel components as manufactured or supplied by USG BORAL

WHAT DOES THIS WARRANTY COVER?

Product defects caused by faulty materials, manufacturing workmanship and failure to meet product specifications issued by USG BORAL in effect at the time of installation.

This Warranty covers the owner (and subsequent owners) of the building nominated overleaf in which the products are installed for the Warranty Period.

WHAT WILL USG BORAL DO?

USG BORAL at our election will replace or repair the defective product or, refund or credit an amount equal to the purchase price of the defective products, net of all taxes, charges or other levies paid. This constitutes USG BORAL’s entire liability.

WHAT DOES THIS WARRANTY NOT COVER?

This Warranty does not cover defects arising from a failure to comply with USG BORAL’s printed Guidelines, Limitations, Specifications, Installation Instructions and industry Standards, before, during and after installation. In particular the Warranty does not cover damage to the products arising from:

- Abnormal climatic conditions outside the products specification.
- Exterior applications.
- Chemical fumes, corrosive substances, freezing temperatures or vibration.
- Suspension used to support any other materials or fixtures that are above maximum loading limitations.
- Damage by fire, water (including condensation) or other elements of nature or act of God.
- Accident, abuse, neglect, deterioration by chemical action, damage during shipment, storage, installation or used for purposes other than for which they were designed.
- Other components in the ceiling systems not manufactured by USG BORAL such as hanger wires, fasteners, accessories.
- Alteration or removal of products without the prior approval of USG BORAL or attempts to repair any defective products.

ALSO THIS WARRANTY DOES NOT COVER

- Costs of removal or installation of products.
 - Cost of removal of damaged or installed faulty product
- Any direct, indirect or consequential damage or loss of any nature.

IF YOU HAVE A PROBLEM?

USG BORAL will only accept claims in writing made in accordance with this warranty, and

- within the Warranty Period, and
- within 30 (thirty) days from the date the problem was, or by reasonable inspection should have been, discovered, and
- with proof of installation (to assist, fill out details below)

You must keep any products that are alleged to be defective for our inspection and you must not attempt to alter, repair or remove these products.

OTHER LEGAL RIGHTS

This Warranty is not part of a contract between USG BORAL and the building owner. USG BORAL shall not be bound by any unauthorised warranty given by the seller of the products or the contractor. It does not exclude, limit, restrict or modify the rights and remedies available to the building owner, or the liability of the seller or contractor, under any statute or other laws in respect of the products and, in particular, when the goods are supplied to a Consumer as defined in the Competition and Consumer Act 2010 (Australia) or Consumer Guarantees Act 1993 (New Zealand), the provisions of that Act shall apply.

PROJECT DETAILS

15 YEAR CEILING SYSTEM WARRANTY

PRODUCT

Grid: USG Drywall Suspension System

DATE OF INSTALLATION

BUILDING

Name

Address

.....

Country

Owner

CEILING SYSTEMS CONTRACTOR

Name

Address

Signature

Title

Date

WARRANTY COPIES

Building Owner Ceiling Contractor USG Boral

This Warranty supersedes all previous Warranties